Chase Smith

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Summary

I am always troubleshooting hardware and software issues whether it's at work or in my homelab. I repurpose old hardware to create servers and help others solve issues with technology. Administering my servers as well as setting up the network for port forwarding are recurring projects that I do. I am looking to start my career in IT and that is why I continue to do these projects on top of pursuing certificates.

Skills

- Server Setup and Remote Administration
- Network Management & Setup
- Hardware and Software Troubleshooting
- Desktop & Laptop Component Installation
- Operating System Installation and Maintenance
- Customer Service and Technical Support

Projects

- Setup and administered multiple gaming servers through SSH & FTP connections. -link
- Built custom computers for family and friends with various needs and budgets. -link
- Managed and configured home network for server hosting and personal use seamlessly. -link

Experience

Facility Technician, GTS Technology Solutions – 3 Month Contract   **June 2024 – Current**
- Implemented software updates, policies, and BIOS configurations to meet specific ISD standards.
- Ensured the accurate enrollment of Chromebook's into the appropriate ISD domains.

Driver, Amazon   **Dec 2023 – June 2024**
- Coordinated with warehouses to organize & deliver packages on time.
- Troubleshooted issues with Amazon vehicles reducing downtime.

Education

Lone Star College Computer Science   **Anticipated 2026**

Lone Star College CCNA Certificate   **December 2024**

Adobe Dreamweaver Certificate   **November 2019**